

CREATIVE SINGING

Terms & Conditions

Booking Policy and Payments

- The contents of each lesson, or series of lessons, will be agreed with your teacher.
- Each lesson will last for not less than the time shown on your booking, except if the student is late.
- There will be no face to face lesson without a prior online lesson and this has to be agreed with the teacher. Any new student for face to face lessons will have to start with an online lesson.

Cancellations and Reschedules, etc.

- All lessons cancelled within 48 hours of the pre-arranged time, are fully chargeable, TERMS & Conditions regardless of circumstances.
 - Notification of cancellation or reschedule can be made by email to annascottartiste@gmail.com
 - No refunds will be made, regardless of the circumstances, for missed lessons (including those which cannot proceed owing to ill health).
 - Lessons cancelled with less than 48-hours' prior notice, or missed, will be charged at the full lesson rate.
- #### Prices and Payments
- Pre-paid lesson bundles are valid for 2 months for the Bundle of 5, and 4 months for the Bundle of 10, from date of purchase.
 - The price of each lesson shown on the website at the time of your booking will be honoured.
 - Any bundle must be paid in full at the time of the first lesson in a series; otherwise, the individual non-discounted lesson rates apply.
 - Payments may be made by paypal, bank transfer in advance of the lesson.
 - The lesson will be considered as booked after payment has been made.

Health

- You must declare any adverse health conditions to your teacher before beginning the lesson. You are otherwise deemed to declare that you are in good health.
- Your teacher reserves the right to discontinue a lesson if – in their opinion – a student is too young or unfit or not well enough to sing, or if the student has a disrespectful or threatening behavior. No refund shall be made.

Limitation of Liability

- Whilst we shall do our best in providing techniques and structured practice which have proved – in others – to improve their singing, we give no warranty that, as a result of the lessons, you will be able to sing at all or to sing better than at the start of the lessons.
- We shall not conduct any medical tests as to the suitability of any student to learning to sing. You agree to participate in singing lessons voluntarily, and, unless you tell us otherwise, we shall assume that you are in good health.
- Whilst your teacher will endeavour to ensure that no exercises or vocal instruction given will cause injury or pain, using poor technique or excessive misuse of the voice may during or outside of your lesson may cause injury. You are responsible for telling your teacher if you experience any pain or discomfort during your lessons.
- In particular, students must understand that there is an increased risk of injury or vocal damage in singing or performing any of the given exercises while ill or recovering from illness, particularly if such illness is of the vocal tract and airways.
- Your teacher will not be liable to you for any pain, injury or vocal damage brought about during or in exercises following a lesson.
- Lessons take place in a recording-studio type environment with wires and cables and also steps and other hazards. You are responsible for your own safety and must take care.
- In the unlikely event that we cancel or curtail a lesson for any reason, our liability will be limited to the price of the lesson. Where possible, we shall offer you an alternative lesson at a later date and time. We shall not be liable for any consequential loss resulting from the cancellation.
- In any case where an individual teacher is shown to have been in breach of contract or to have been negligent, our liability shall be limited to the value of the lesson(s) bought.

Notifications and Law

- The teacher will not be liable to you or be deemed to be in breach of contract by reason of any delay in performing, or any failure to perform, any obligations, if the delay or failure was due to any cause beyond our reasonable control, e.g. a force majeure.
- Notifications sent to us must be by email to your teacher or to the bookings email address you receive bookings confirmations from and will be deemed to be received when acknowledgement is sent.
- The validity construction and performance of any agreement in consequence of the booking shall be governed by English law and the parties irrevocably submit to the non-exclusive jurisdiction of the High Court in England.